

## General Information Note

### Date and place:

1. The Fundació Mallorca Turisme, in collaboration with the Consell de Mallorca and the Sustainable Tourism Observatory (STO Mallorca) and supported by UN Tourism, will organise the third edition of the Sustainable Destinations Summit, in Palma de Mallorca, from 17-18 October.
2. This event will be held on from 17 to 18 October 2024 at the [Hotel Zoetry Mallorca](#). Address: Camí de Sa Torre, Km 8,7, Lluçmajor.



### Registration and identification badges:

3. Registration to the III Sustainable Destinations Summit will be conducted through the following linke: <http://www.mallorcasustainablesummit.com/>. Participants are kindly requested to register by 11 October 2024.
4. An App for the III Sustainable Destinations Summit will be made available to attendees, prior to the event a link will be published where credentials can be obtained.
5. Access to the areas set aside for the Summit will be restricted exclusively to the participants wearing corresponding identification badges. Badges shall be obtained at the Registration Desk, in the Hotel Zoetry Mallorca, prior to the start of the Summit.

6. For further information and/or assistance, please contact:

Consell Mallorca	UN Tourism Secretariat
<p><b>Ms. Susanna Sciacovelli</b> Tourism Director &amp; Vice President Mallorca Tourism Board M: +34 971 007 603 E: <a href="mailto:ssciacovelli@conselldemallorca.net">ssciacovelli@conselldemallorca.net</a></p>	<p><b>Ms. Cordula Wohlmuther</b> Director for Europe, a.i. E: <a href="mailto:cwohlmuther@unwto.org">cwohlmuther@unwto.org</a>, <a href="mailto:rdeu@unwto.org">rdeu@unwto.org</a></p>
<p><b>Ms. María del Camino González Marí</b> Communications Manager M: (+34) 971219648 E: <a href="mailto:mcgonzalez@conselldemallorca.net">mcgonzalez@conselldemallorca.net</a></p>	<p><b>Ms. Lorna Hartantyo</b> Technical Coordinator Sustainable Tourism &amp; Resilience Department E: <a href="mailto:lhartantyo@unwto.org">lhartantyo@unwto.org</a>, <a href="mailto:sdt@unwto.org">sdt@unwto.org</a></p>

## Frontier formalities and visa requirements:

7. Nationals from non-EU countries should check the entry requirements into Spain directly in the website of the Ministry of Foreign Affairs of the Government of Spain: [Conditions for entry into Spain \(exteriores.gob.es\)](https://www.exteriores.gob.es)

## Transport:

8. The organisers will provide assistance in managing travel at the destination.  
(For more information you can contact the technical support team at [mallorcasummit@jumbotours.com](mailto:mallorcasummit@jumbotours.com))
9. The easiest way to get to the Summit is via the International Airport of Palma de Mallorca. It is located about 8 km east of the center of Palma de Mallorca. Further information regarding the airport is available on the website: [Palma Mallorca Airport \(PMI\) Arrivals - Today \(mallorca-airport.com\)](https://www.palma-airport.com)

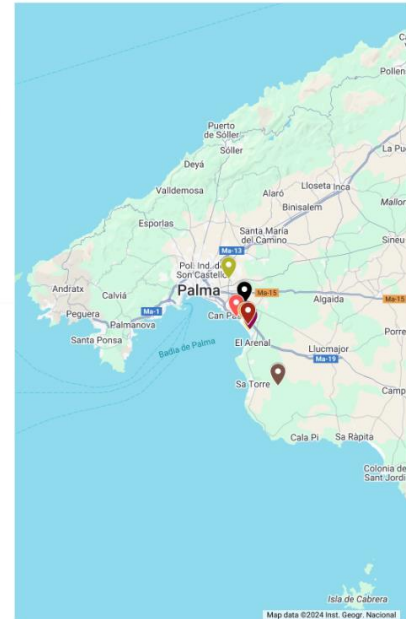
## Accommodation:

10. Preferential rates have been negotiated for participants in the following hotels:

- [Hotel Cosmopolitan](#)
- [Occidental Playa de Palma](#)
- [Aubamar Suites & Spa](#)
- [Hotel Vibra Palma Cactus](#)
- [Universal Hotel Neptuno – Adults Only](#)
- [Hotel THB María Isabel](#)
- [Hotel Foners](#)

### III Sustainable Destinations Summit

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- Occidental Playa de Palma
  - Hotel Cosmopolitan
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  - Universal Hotel Neptuno – Adults Only
  - Hotel THB María Isabel
  - Hotel Foners
  - Casa Esment
  - Zoëtry Mallorca
  - Aeroporto de Palma de Mallorca



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### Programme:

11. Provisional programme is available On-line via the following link: [III Sustainable Destinations Summit \(unwto.org\)](#)

### Further information:

12. **Climate:** Mallorca is characterised by a Mediterranean climate, with mild temperatures in winter and hot summers. The highest temperatures recorded in October range between 22°C and 24°C, with the potential to reach 33°C.
13. **Language:** Spanish, English, Catalan.
14. **Time zone:** The local time is Central European Time (GMT+1).
15. **Business hours:** Banks are open from 08:00 to 15:00, from Monday to Friday.
16. **Official currency:** The local currency of Spain is the EURO.

17. **Areas of tourist interest:**

**UN Tourism – World Tourism Organization**  
A specialized agency of the United Nations  
C/ Poeta Joan Maragall 42, 28020 Madrid, Spain – Tel: (34) 91 567 81 00 – [info@unwto.org](mailto:info@unwto.org) / [unwto.org](http://unwto.org)

**Fundació Mallorca Turisme**  
Tourist promotion of the island  
Pl. de l'Hospital, 4, Distrito Centro, 07012 Palma, Balearic Islands

- Paseo del Borne
- Palau de l'Almudaina
- Playa de Palma, El Arenal (Platja de Palma, s'Arenal)
- Sa Llotja
- Iglesia La Porciuncula (la Iglesia de Cristal)
- Basílica de Sant Francesc
- Terrazas de la Catedral de Palma
- Plaça Major

18. **Useful telephone numbers:**

- Taxi: **+34 971 401 414** or **+34 971 400 004 24** hours a day
- Buses: **+34 971 177 777**. Monday to Saturday: from 6:00 a.m. to 11:00 p.m.
- Bike rental: **+34 971 65 66 97**
- Mallorca Tourist Office: **+34 971 173 990** or **+34 699 294 742**
- Emergencies: **112**
- Civil Guard: **062**
- Local police: **092**
- Firefighters: **080**